

**S**OCIAL

*m*EDIA

**U**SERS

**G**ROUP

6-11-15

# AGENDA

1. Recap of last meeting (9:00 – 9:10)
2. Round Table Introductions and Discussion (9:10 – 9:20)
3. Misc. News and Updates (9:20-9:35)
4. Verifying Government Social Media Profiles (9:35 – 10:00)
5. New Platforms: Periscope & Meerkat (10:00 – 10:15)
6. Open Discussion and workshop (10:15 – 10:30)



## 3-12-15 Meeting Recap

1. Social media management tools presentation
2. Managing agency social media accounts
3. ND.gov privacy policy
4. ND.gov website banner
5. Expanded agency resources



# Introductions and Discussion



# News and Updates

- Americans with Disabilities Act (ADA) changes
- Responding to open records requests
- SMUG Survey results



# Survey Results

- New or emerging social media platforms
- Social media use policies
- Developing a social media strategy
- Image copyright laws
- Photo release laws and best practices
- Accessibility best practices for websites
- Google Analytics
- Open records requests and other media inquiries



# Verifying Government Social Media Profiles

Facebook

YouTube

Twitter/Vine

Instagram

Google/G+

Linkedin

Pinterest

Yahoo

Bing

Flickr





## North Dakota Tourism

@NorthDakotaTour

Wiz Khalifa was born here? Seriously?

📍 North Dakota



TWEETS  
47

FOLLOWING  
72

FOLLOWERS  
20



 Follow

Tweets

[Tweets & replies](#)

[Photos & videos](#)



**North Dakota Tourism** @NorthDakotaTour · Mar 4

Easter candy year round? Welcome to North Dakota! [#Legendary](#)







**North Dakota Tourism** @NorthDakotaTour · Mar 2

Liberty and union, now and forever, one and inseparable is our motto, while everyone's motto towards us is "I don't f !#@ with youuuu."



1



**North Dakota Tourism** @NorthDakotaTour · Oct 26

Sometimes it smells like farts here. Sometimes root beer. We don't know why.



# Verifying Government Social Media Profiles

**Facebook**

**Twitter/Vine**

**Google/G+**

**Pinterest**

**Bing**

**YouTube**

**Instagram**

**Linkedin**

**Yahoo**

**Flickr**



# Facebook



Upload tax-exempt ID letters


# Twitter & Vine



**ITD** ✓  
@ndgovitd  
North Dakota Information Technology  
Department  
📍 Bismarck, ND  
🔗 [nd.gov/ITD](http://nd.gov/ITD)  
🕒 Joined March 2010



**North Dakota Tourism** ✓  
@NorthDakota  
The official source for travel in North  
Dakota. Follow us for information on  
events, attractions, photos and outdoor  
recreation. Hashtag: [#NDLegendary](https://twitter.com/hashtag/NDLegendary)  
📍 North Dakota



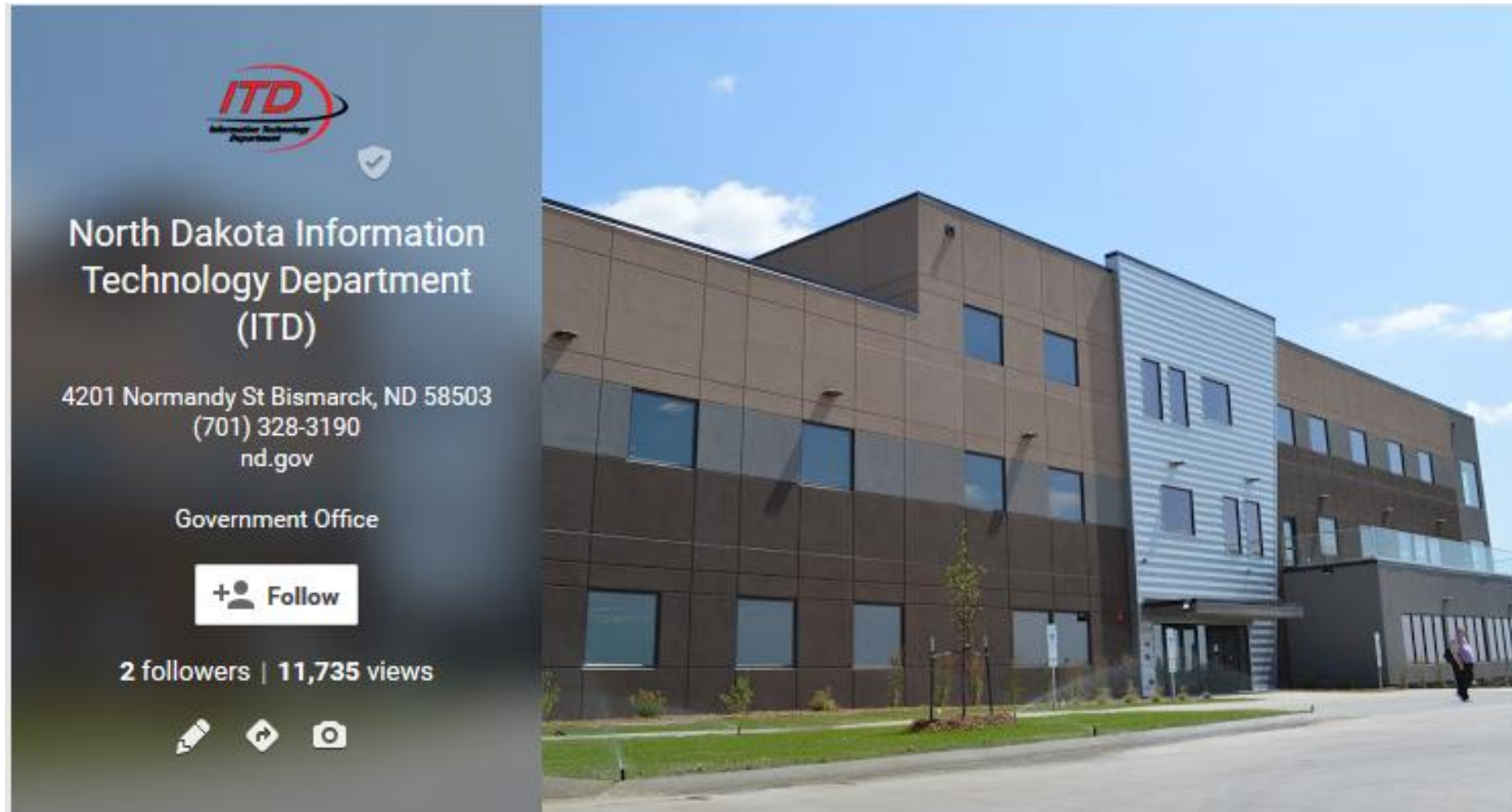
**NBA** ✓

News and notes directly from the NBA.

598,229,592 Loops	1.1M Followers	159 Following
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# Google/G+



# Google/G+

## North Dakota Game and Fish - State of North Dakota

[gf.nd.gov/](#) ▾ North Dakota ▾

State guide to hunting and fishing policies, instant licensing, and seasonal news.

### Licenses

Nonresident Licenses - Resident  
Licenses - License Availability

### Hunting

Pheasant - Coyote - Waterfowl -  
Turkey - Big Game - Prairie Dog

### Fishing

Fishing regulations provide details  
about licenses and limits an ...

[More results from nd.gov »](#)

### Contact Us

How to contact the North Dakota  
Game and Fish Department.

### Hunter Education

Hunter education requirements, who  
is exempt, sign up ...

### Education

Find information about educational  
programs, events and materials ...



# Google/G+

## Home Page | ITD - State of North Dakota

[www.nd.gov/itd/](http://www.nd.gov/itd/) ▾ North Dakota ▾

nd.gov - The Official Portal for North Dakota State Government · North Dakota: ...

Location Details: This is a training session for ITD's new billing system, BILLIT.

[Google+ page](#) · [Be the first to review](#)

4201 Normandy St, Bismarck, ND 58503  
(701) 328-3190

You've visited this page 2 times. Last visit: 11/13/14

### Services

Home; Services ... Professional  
Services · Business ... Basic ...

### Support

ND Public Employees, Boards, and  
Commissions. Call the ...

### Contact Us

Home; Contact Us ... and check out  
the great benefits of a career ...

[More results from nd.gov »](#)

### Working at ITD

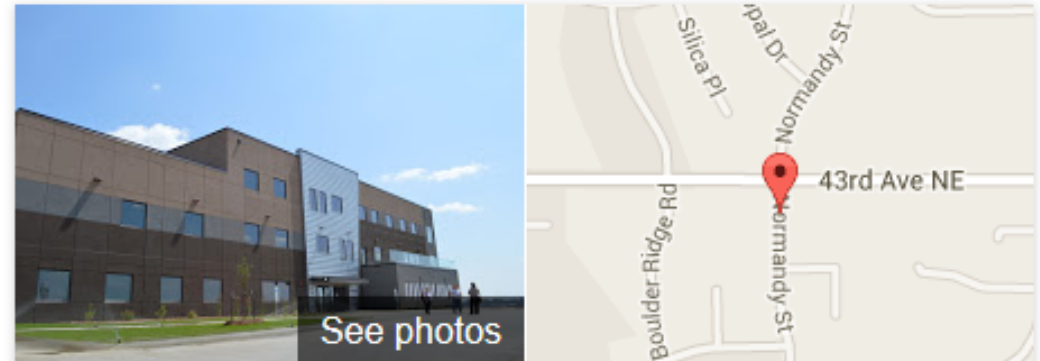
Home; Working at ITD. At ITD, we  
offer Careers that can help you ...

### Email

Email (electronic mail) is a means of  
transmitting computer-based ...

### About Us

Home; About Us. Everyone putting  
their hands together. The North ...



## North Dakota Information Technology Department (ITD)

[Directions](#)

Government Office

**Address:** 4201 Normandy St, Bismarck, ND 58503

**Phone:** (701) 328-3190

**Hours:** Open today · 8:00 am – 5:00 pm

[Feedback](#)

north dakota game and fish



Search nearby: hotels · restaurants

**ND Game & Fish Lobby  
Wildlife Museum/OWLS  
Site**

100 N Bismarck Expy  
Bismarck, ND 58501



Directions



Save

[gf.nd.gov](http://gf.nd.gov)

(701) 328-6300



Street View

Museum

[Be the first to review](#) · [Add a photo](#)

[Suggest an edit](#) · [Are you the business owner?](#)



**ND Game & Fish  
Lobby Wildlife  
Museum/OWLS Site**





## My Business | Confirm your business

We need to create a Google+ page so you can manage your business on Google. Please confirm this information:

**ND Game & Fish Lobby Wildlife Museum/OWLS Site**

100 N Bismarck Expy

Bismarck, ND 58501-5095

(701) 328-6300

☐ I am authorized to manage this business and I agree to the [Terms of Service](#).

**Back**

**Continue**

## II. Verify your business

We'll ask you to verify it to make sure the information we have is accurate. You may see one or several types of verification depending on the type of business you manage:

---

**Verify by postcard**



---

**Verify by phone** (available for select businesses)



---

**Instant verification** (available for select businesses)




---



**Bulk verification** (available for businesses with 10+ locations)



# Pinterest

 Search

Information Techn...

 Follow 

## North Dakota State Library

Bismarck, ND · [www.library.nd.gov](http://www.library.nd.gov)

35  
Boards


1,137  
Pins

1  
Like


243  
Followers

189  
Following

### 2015 Summer Reading - Eve

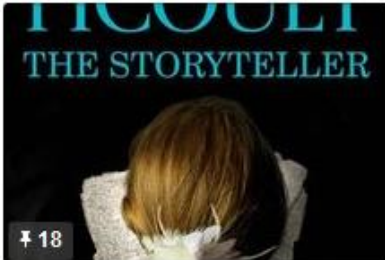


✚ 87




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### A Novel Bunch

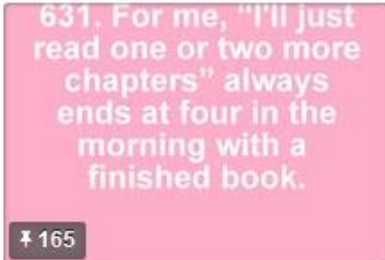


✚ 18




Follow

### After Hours

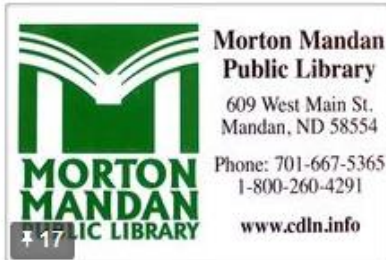


✚ 165




Follow

### Been Carded Lately?!



✚ 17



Follow

# Pinterest



## North Dakota State Library

 Bismarck, ND ·  [www.library.nd.gov](http://www.library.nd.gov)

**35**  
Boards

**1,137**  
Pins

**1**  
Like

**243**  
Followers

**189**  
Following

# Bing



North Dakota Information Technology Department - ITD



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Also try: [North Dakota Information Technology Dept](#) · [North Dakota ITD Webmail](#)

6,880,000 RESULTS Any time ▾

## North Dakota Information Technology Department (ITD)

[www.nd.gov/itd](http://www.nd.gov/itd) ▾

Details the state **department** overseeing computer and technical support, software development, and networking.

### About Us

The **North Dakota Information Technology Department (ITD)** ...

### Services

Services | ITD - North Dakota. **North Dakota Information Technology** ...

### Support

**North Dakota Information Technology Department** ...

### Contact Us

Office Address. **North Dakota Information Technology** ...

### Working at ITD

Working at ITD | ITD - North Dakota. **North Dakota Information** ...

### Email

**North Dakota Information Technology Department** ... ITD ...

4201 Normandy St, Bismarck, ND 58503 · (701) 328-3190

[Directions](#) · [Details](#)

## North Dakota Information Technology Department - ITD ...

<https://www.facebook.com/ndgovitd> ▾

Lead the implementation and ongoing operation of the NDHIN (**North Dakota Health Information Network**) services including efforts of DIRECT and health **information** ...

## North Dakota Information Technology Department | ...

<https://www.linkedin.com/company/north-dakota-information...> ▾

**Information Technology Department** for the State of **North Dakota** Mission ITD's mission is to provide leadership and knowledge to assist our customers in achieving ...

## ITD (@ndgovitd) | Twitter

<https://twitter.com/ndgovitd> ▾

Verified · 252 followers · 1,527 tweets · Following 91 others

**North Dakota Information Technology Department.** Bismarck, ND ... **North Dakota Information Technology Department.** ... The **North Dakota Heritage Center** and ...



## North Dakota Information Technology Department - ITD

[Directions](#)

[Website](#)

**Address:** [4201 Normandy St, Bismarck, ND 58503](#)

**Phone:** (701) 328-3190

Open

8:00 AM - 5:00 PM ▾

Photos

1 photo



[Details incorrect? Let us know!](#) · [Do you own this business?](#)

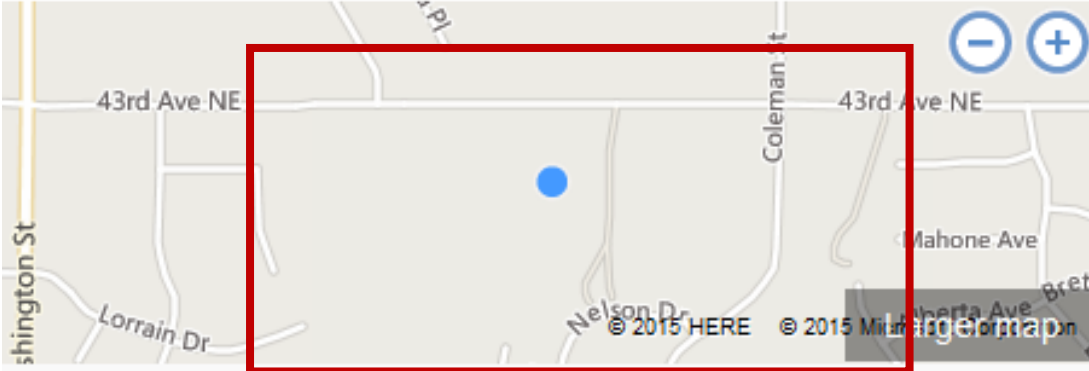
## Related searches

[North Dakota Information Technology Dept](#)

[North Dakota ITD Webmail](#)

[ND Gov ITD](#)

# Bing



Map showing the location of the North Dakota Information Technology Department (ITD) in Bismarck, ND. The map includes streets such as 43rd Ave NE, Lorrain Dr, Nelson Dr, and Coleman St. A blue dot marks the location of the ITD building.

## North Dakota Information Technology Department - ITD


[Directions](#) [Website](#)

**Address:** [4201 Normandy St, Bismarck, ND 58503](#)

**Phone:** (701) 328-3190

**Open** 8:00 AM - 5:00 PM ▼

**Photos** 1 photo



[Details incorrect? Let us know! - Do you own this business?](#)

# YouTube



3,000+ subscribers      1,000+ G+ followers


# Instagram



Instagram




# Linkedin



## State of North Dakota

Home



This LinkedIn page acts as a central hub to access the LinkedIn pages of North Dakota state agencies. See other state agencies under the "Affiliated Company Pages" column.

For a list of all state job openings, visit: [www.nd.gov/hrms/jobs/announcements.asp](http://www.nd.gov/hrms/jobs/announcements.asp)

Visit [www.nd.gov](http://www.nd.gov) to learn more about the State of North Dakota.

<b>Website</b> <a href="http://www.nd.gov/">http://www.nd.gov/</a>	<b>Industry</b> Government Administration	<b>Type</b> Government Agency
<b>Headquarters</b> 600 E Boulevard Ave Bismarck, ND 58505 United States	<b>Company Size</b> 10,001+ employees	<b>Founded</b> 1889

# Linkedin

## Affiliated Company Pages



North Dakota Information Tec...



North Dakota University Syst...



Bank of North Dakota

# Yahoo

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**YAHOO!**

[Sign In](#) [Mail](#)

## Heritage Center

**Government**

★★★★★ 0 reviews on Yahoo

Is this your business? [Verify your listing](#)

612 E Boulevard Ave, Bismarck, ND 58505

Cross Streets: Between State Capitol Grounds Ave/State Capitol Grounds St and State Capitol Grounds Ave

Neighborhoods: North Dakota State Capitol Complex

(701) 328-2666

[nd.gov](#)

Today : 8:00 AM - 5:00 PM [Open now till 5:00 PM](#)

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Yahoo

## Heritage Center

Government

★★★★★ 0 reviews on Yahoo

 Is this your business? [Verify your listing](#)

# Yahoo Localworks scan results



Game & Fish Department Licensing, 100 N Bismarck Expy, 58501 ([Scan another business](#))

137 Errors found

Fix everything

Site	Business name	Address	Phone	Special message
 Yahoo!	Game & Fish Department Licensing	100 N Bismarck Expy	7013286335	Success
 Yelp	—	—	—	Not found
 Bing	NASP - North Dakota Game and Fish Department	100 N Bismarck Expy	7013286300	Different phone number
 Mapquest	Game & Fish Department	100 N Bismarck Expy	7013286300	Different phone number

## 1. Review cart

Product	Term	Price	Today's charge	Action
 Localworks Business listing in 40+ local directories	3 months	\$89.97	<b>\$89.97</b>	

I have a coupon:


**Total \$89.97**

New users will be prompted to create a Yahoo account



# Flickr

**flickr** [Sign Up](#) [Explore](#) [Create](#) [Upload](#)  [Sign In](#)






## ND Parks and Recreation Department



17 Followers • 0 Following

[+ Follow](#)

2,366 Photos    Joined 2011

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# Meerkat



VS

# Periscope



Credit: tomsguide.com



<https://screen.yahoo.com/periscope-first-look-twitter-live-123302443.html>